

VETERAN INFORMATION



**WHITE RIVER JUNCTION, VT
VA MEDICAL CENTER**

WHITE RIVER JUNCTION VAMC

The White River Junction VA Medical Center (VAMC) is responsible for delivery of health care to eligible veterans in Vermont and its 4 neighboring counties in New Hampshire. Those services are delivered at our main campus at WRJ and in our six Community Based Outpatient Clinics in Bennington, Brattleboro, Colchester, Newport, Rutland, VT and Littleton, NH. The WRJ VA is closely affiliated with Dartmouth Medical School (DMS) and multiple other nursing and allied health affiliations.

The White River Junction (WRJ) VA Medical Center is located on 64 acres of hillside in the Upper Connecticut River Valley. Our facility includes numerous hospital buildings, a 47,000 square foot research building, an ambulatory care building, and buildings for clinical and administrative support. The hospital's bi-state catchment area includes 94,000 veterans (64,000 in Vermont and 30,000 in New Hampshire).

The Medical Center is a 60-bed, acute care facility that provides a full range of primary, secondary, and specialty care. Clinical services focus on a comprehensive, compassionate continuity of care. Inpatient beds include:

- 43 medical/surgical beds
- 7 ICU beds (medical and surgical)
- 10 psychiatry beds

In addition, four state-of-the-art Operating Room Suites, and six Post Anesthesia Recovery beds support WRJ's active surgery program.

The facility operates a VA Mobile Health Coach that serves as a VA New England Healthcare System resource for stand-downs and outreach activities and as backup for the Department of Defense during national emergencies.

For More information you can also review the White River Junction VAMC website at:

www.whiteriver.va.gov

Veterans Health Administration Enrollment

It is very important that all Veterans who are new to the Veterans Health Administration (VHA) system contact the eligibility office at the Medical Center to review their financial information and determine if they could be charged for VA services. Eligibility for VA health care is dependent upon a number of variables, which may influence the final determination of the services for which you qualify. These factors include the nature of a Veteran's discharge from military service (e.g., honorable, other than honorable, dishonorable), length of service, VA adjudicated disabilities (commonly referred to as service-connected disabilities), income level, and available VA resources among others.

If you do not have your DD214, it is important to notify a Veterans Benefit Administration staff member, or Veterans Health Administration Eligibility staff member to begin the process of obtaining your DD214. Certain HCHV WRJ programs are off-limits to Veterans of certain discharge statuses. Having your DD214 enables verification needed to pursue options related to your health care and housing.

Keep track of when you complete a means test. Means test renewal forms must also be completed on a yearly basis in order to secure your place within a particular income threshold. You will need the previous year's gross annual income of yourself and your dependents (i.e. spouse, children) and a copy of your DD214 when completing a means test or a means test renewal form. Both means tests and means tests renewals can be completed and turned in for processing at any of the following locations:

VA Medical Center, Health Eligibility Office
215 North Main Street, Building 39
White River Junction, VT 05009
802-295-9363 x5118, x6281, x5901

VAMC Emergency & Urgent Care

Urgent Care:

VA Medical Center, Building 39, Ground Floor
215 N. Main Street White River Junction, VT 05009
802-295-9363 x5700
Monday through Friday 8AM to 4:30PM.

Emergency Room:

VA Medical Center, Building 39, Ground Floor
215 N. Main Street White River Junction, VT 05009
802-295-9363 x5700
24 hour/7 days a week service

Primary Care Community Based Outpatient Clinics

Brattleboro CBOC

71 GSP Drive, Brattleboro, VT 05301
Phone: (802) 251-2200 * Fax: (802) 251-2277
Practice Hours: 8:00am – 4:30pm, Mon, Wed, Thurs, Fri 10:30am – 7:00pm, Tues

CBOC at Fort Ethan Allen

162 Hegeman Ave., Unit 100, Colchester, VT 05446
Phone: (802) 655-1356 * Fax: (802) 655-1231
Practice Hours: 8:00am - 4:30pm, Mon-Fri

Bennington CBOC

186 North Street, Bennington, VT 05201
Phone: (802) 447-6913 * Fax: (802) 442-2137
Practice Hours: 8:00am - 4:30pm, Mon-Fri

Newport CBOC

189 Prouty Drive, Newport, VT 05855
Phone: (802) 334-4131 * Main Fax: (802) 334-4132
The Clinic will be open every Thursday and two or more Wednesdays a month
Practice Hours: Wednesdays 10:30am-7pm and Thursdays 8:00am-4:30pm

Rutland CBOC

215 Stratton Road, Rutland, VT 05701
Phone: (802) 770-6713 * Fax: (802) 770-6717
Practice Hours: 8:00am - 4:30pm, Mon-Fri

Littleton CBOC

685 Meadow St, Suite 4, Littleton, NH 03561
Phone: (603) 444-1323 * Fax: 603-444-1324
Practice Hours: 8:00am - 4:30pm, Mon-Fri

Crisis Prevention Hotline

We want you to have the support you need when you need it. The National Veteran Crisis Prevention Hotline is available 24 hours a day. Call 1-800-273-TALK or 1-800-273-8255.

Primary Mental Health Clinic

To get started receiving mental health services at the VA Medical Center in White River Junction, come to the Primary Mental Health Clinic (PMHC) located in Building 39 nearby the Primary Care Green Mountain Firm. The PMHC is open on a walk-in basis between the hours of 7AM and 4PM Monday through Friday. Therapists and psychiatric prescribers both staff the PMHC. You can expect to meet with both clinicians during an initial assessment. You may be offered options for care, education about services available, or referrals to VA mental health clinicians, at this time.

Peer Support and Recovery Groups

White River Junction VA offers a variety of peer support and recovery groups on its campus, at its CBOCs, and in the community. Some veterans find the commonalities they share with other veterans to be helpful in their recovery process. Having groups on campus and elsewhere in the community allows for larger numbers of Veterans to meet other Veterans for this support. Some groups are open to family members, significant others, and advocates. For detailed information on the current listing of these offerings, please consult clinicians in the Primary Mental Health Clinic or speak with your case manager.

VBA Regional Office & Benefits

If you are interested in applying for a Home Loan, Education Benefits, VA Insurance, Non Service Connected Disability Pension or Service Connected Disability Compensation, or other VA benefit the Veteran Service Center operates 9AM-4PM Monday through Friday on the first floor of the Administrative Building (Building 28) at the White River Junction Medical Center.

1-800-827-1000 or 1-802-296-5177

If you are planning on filing a claim for VA benefits and wish to receive assistance from a Veteran Service Organization, the following are located across from the Veteran Service Center in Building 28:

American Legion
Disabled American Veterans (DAV)
Veterans of Foreign Wars (VFW)
1-802-295-9363